

Public Comments Received for Case Number: 2025-00329
Response Monday, June 1, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00329 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00329 \(ky.gov\)](#).

Received through Public Comments

Sunday, May 31, 2026

From: John Hoffman
City: Cub Run
State: KY
Zip: 42729

Comments:

Since taking over around this time last year, Green River Valley Water District (GRVWD) has consistently shown that they are a more effective provider of drinking water services than Edmonson County Water District (ECWD). GRVWD responds quickly to water outages or customer concerns, has a full staff that is capable of handling these problems and has also invested significant improvements to the water treatment process since taking over the Wax water treatment plant. They held a consumer meeting in my hometown (Cub Run) to inform customers of the upgrades and changes they had planned when going in and taking over the Wax plant. This meeting was very informative and I left feeling extremely grateful that we were finally going to have a company in charge of our drinking water that would put the customer first and strive to always produce the highest quality of drinking water; which is something that had been lacking for quite a time under ECWD. GRVWD has shown their commitment to infrastructure upgrades and customer service and with that I have been able to enjoy a higher quality and more reliable water service at my residence. Since GRVWD has taken over the treatment process, we have not received one public notice for high cryptosporidium levels in our drinking water. These notices seemed to come monthly while ECWD was operating the treatment plant and I became very familiar with the effects of cryptosporidium in humans since my wife is a cancer patient and I have two young children. We did not even drink the water for years for fear of illness, we are finally to a point where we feel like we can actually use our tap water again. For these reasons, I believe GRVWD should be allowed permanent ownership of the Wax water treatment plant so they can continue making improvements that benefit customers and ensure dependable drinking water service for the future.

Service List for 2025-00329

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